



Important Information for Medical Providers

Dear Provider:

Your patient is enrolled in a Group Health Plan offered through his or her employer. Christian Brothers Services is the plan administrator and the Christian Brothers Employee Benefit Trust (CBEBT) provides the benefits and coverage.

The Trust is not a traditional commercial insurance company, rather, it is a Church plan designed specifically for Catholic Church employers, with Christian Brothers Services processing and administering the claims incurred by its members.

The Trust has an agreement in place with Blue Cross Blue Shield from which members can elect the services from BCBS contracted providers. As such, the BCBS logo appears on each Trust members' ID Card. Furthermore, **you must file medical claims through the local BCBS processing office.**

However, it is **important** to note Christian Brothers Services confirms member eligibility NOT BlueCross BlueShield. Therefore, claim questions, eligibility, or benefit coverage questions, should be directed to Christian Brothers Services using the following methods:

Telephone: **800.807.0400** (Monday – Friday 7:00a.m. – 7:00p.m. CST)

For 24/7 online eligibility verification visit: www.cbsservices.org/health_providers.php

The member's prescription manager is **Express Scripts**

RX#: CBEBT01

BIN#: 610014

Additional information such as claim submission, eligibility, and pre-certification is available on the insurance card. **AGAIN – PLEASE DO NOT CONTACT BLUECROSS BLUESHIELD DIRECTLY AND ONLY CONTACT CHRISTIAN BROTHERS AT 800.807.0400.** We look forward to serving you!